

UNIVERSITY OF RAJASTHAN JAIPUR

SYLLABUS FACULTY OF COMMERCE

MASTER OF HUMAN RESOURCE MANAGEMENT (ANNUAL SCHEME)

PART-I EXAMINATION 2016

PART-II EXAMINATION 2017

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Assit. Registrar (Social)
University of Rajasiban
JAIPUR

MASTER of HUMAN RESOURCE MANAGEMENT

PART - I

(Annual Scheme)

- Paper 1 Human Resource Management
- Paper 2 Human Resource Development
- Paper 3 Labour Economics and Labour Welfare
- Paper 4 Industrial Relations and Social Security
- Paper 5 Labour Legislation

PAPER-I:

HUMAN RESOURCE MANAGEMENT

(Principles and Practice)

Duration 3 hrs.

Max. Marks: 100

Unit -1

Meaning, Scope, Objectives and Functions of Human Resource Management. Role of Personnel Department. Human Resource Policies and Principles. Human Resource Planning.

Unit-II

Recruitment, Selection, Placement and Induction. Job Analysis, Job Description and Job Evaluation. Performance Appraisal and Merit Rating.



Unit - III



Employee Motivation: Content and Process theories of Motivation (Maslow, McGrergor, Herzberg, McCleel and V.H Vroom). Job Enrichment and Job Enlargement.

Unit-IV

Employee Communication. Employee Discipline. Leadership and Morale.

Unit-V

Informal Relations and Group Dynamics, Management of Conflicts and Resistance to Change.

Books Recommended:

- 1. Gomez. Meija, Luis R., D.B. Balkin and R.L. Cardy: Managing Human Resource, Prentice Hall, New Jersey, 1998
- 2. D'Cenzo, David A. and Stephan P. Robbins: Human Resource Management, John Wiley and Sons, New Delhi, 2001
- 3. Saiyadain, Mirza S.: Human Resource Management, Dhanpat Rai and Co. Pvt. Ltd., New Delhi, 1999.
- 4. Chhabra T.N.: Human Resource Management, Dhanpat Rai and Co. Pvt. Ltd., New Delhi, 1999
- 5. Flippo, Edwin B.: Principles of Personnel Management, McGraw Hill, New York.
- 6. Dwivedi, R.S.: Managing Human Resources: Personnel Management in Indian Enterprises, Galgotia Publishing Company,

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PAPER -II:

HUMAN RESOURCE DEVELOPMENT

Duration 3 hrs.

Unit -I

Max. Marks: 100

Conceptual framework, issues is HRD, HRD-A multidimensional and new concept, objects of HRD, HRD and HRM, agents of HRD.

Unit-II

Strategy for HRD, HRD Culture, Mechanism and Subsystems of HRD, HRD Barriers, frame work of HRD.

Unit-III

Organisation and Development, OD Interventions, MBO, Transactional Analysis, Grid Training Process, T- Group Training, Objects and Importance of Training, Methods of Training, Training Budget, Infrastructure and facilities, Evaluation and Appraisal of training.

Unit-IV

Executive-development Career Advancement, Career Planning, Succession Planning and Counseling, Feedback. HRD in India-Recent Scenario

Unit-V

HRD in Different Sectors, Study of HRD Organizations- SBI, SAIL, L&T.

Books Recommended:

- 1. Dayal Ishwar: Designing HRD Systems, New Delhi Concept. 1993
- 2. Kohil. Uddesh & Sinha, Dharmi P.: HRD- Global Challenges & Strategies in 2000 A.D. New Delhi, ISTD,1995
- 3. Maheshwari, B.L. & Sinha, Dhami P.: Management of Change Through HRD, New Delhi, Tata McGraw Hill, 1991.

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- 4. Pareek. U.etc.: Managing Transitions: The HRD Response, New Delhi, Tata McGraw Hill, 1992
- 5. Rao, T.V. etc.: Alternative Approaches & Strategies of Human Resource Development, Jaipur, Rawat, 1988.
- 6. Silvera, D.N.: HRD: The Indian Experience, New Delhi, India, 1991.

PAPER-III:

Duration 3 hrs. LABOUR ECONOMICS AND LABOUR WELFARE

Unit-I

Indian Labour: Chief Characteristics and Economic background, Sources of supply of Labour in Indian Industries.

Unit-II

Labour Problems. Migration, Absenteeism, Labour Turn-over, Housing and Indebtedness. Industrialization and its effect.

Unit-III

Industrial Efficiency. Wage policies and Fringe Benefits. Labour Administration, I.L.O. and Indian Labour.

Unit-IV

Labour Welfare: Principles, Objects, Scope and Theories. Appointment, Functions and Role of Labour Welfare Officer. Welfare fund and its uses.

Unit-V

Agencies of Labour Welfare in India. Major Welfare Plans in India, recommendation of National Commission on Labour

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Max. Marks: 100

Books Recommended:

- 1. Anton Thomas J. (1989): "Occupational Safety and Health Management" , McGraw-Hill Book company, Singapore.
- 2. Bhatnagar, D. (1984): "Labour Welfare and Security legislation in India", Deep and Deep Publications, New Delhi.
- 3. Blake, Roland P. (1963): "Industrial Safety", Prentice-Hill, Inc. Englewood Cliffs.
- 4. Bulchandani, K.R., (1980): "Labour Welfare", Himalaya Publishing, Bombay
- 5. Chauhan, SS. (1993): "Labour Welfare Administration in India". Deep and Deep Publications, New Delhi.
- 6. De Reamer, Rusell, (1985): "Modern Safety Practices" John Wiley and Sons. Inc., New York.

PAPER-IV:

INDUSTRIAL RELATIONS AND SOCIAL SECURITY

Duration 3 hrs.

Unit-I

Max. Marks: 100

Parties to Industrial Relations, Changing Pattern of Industrial Relations. Industrial Disputes-causes and effects, Machinery for prevention and settlement of Industrial Disputes.

Unit-II

Workers Organisations- Main Features and Problems Employers Organisations- Main Features, Problems and Remedies.

Unit-III

Recent trends in Trade Union Movements in India Employers Organisation and their Role.

Unit-IV

Nature, Scope and Process of Collective Bargaining, Collective Bargaining in India, Progress and Pre-requisites for success. Workers Participation in Management.

Unit-V

Social Security-need and importance, Law, relating to Social Security. Workmen's Compensation Act, 1923; ESI Act, 1948; Provident Fund and Misc. Act, 1952.

Books Recommended:

- 1. C.S. Venkata Ratnam (2001), Industrial Relations: Test and Cases Oxford University Press Delhi.
- 2. Singh B.P. and T.N. Chhabra, Personnel Management & Industrial Relations. Dhanpat Rai and Co. Pvt. Ltd. Delhi, 2000.
- 3. Dwivedi. R.S., Managing Human Resources: Industrial Relations in Indian Enterprises. Gaigotia Publishing Company, New Delhi 2000.
- 4. Paul Edwards (Ed) (1997), Labour Adjudication in India. ILO. New Delhi.
- 5. Debi S. Saini (1994) Redressal of Labour grievances, Claims and Disputes, Oxford & IBH, New Delhi.



PAPER-V:

Duration 3 hrs.

LABOUR LEGISLATION

Unit-I

Max. Marks: 100

Factory Act, 1948.

Unit-II

Industrial Employment (Standing Order) Act, 1936; Trade Union Act, 1926.

Unit-III

Industrial Disputes Act, 1947; Payment of Wages Act 1936.

Unit-IV

Minimum Wages Act, 1948; Payment of Bonus Act, 1962.

Unit-V

Maternity Benefit Act, 1961.

Books Recommended:

- 1. Misra, S.N., (2005): Labour and Industrial Laws, Central Law Publications, Allahabad.
- 2. Malik, P.N. (2004): Industrial Law (Vol. 1 and 2), Eastern Book Depot, New Delhi.
- 3. Grag, A (1998): Labour Laws: One should know, New Delhi: NABHI Publications.
- 4. Raza, M.A. and Anderson, A.J. (1996): Labour Relations and the Law, Prentice Hall Inc, London.
- 5. Grag, A. (1995): Nabhi's Lanour Laws: one should know, New Delhi Nabhi's Publications.
- 6. Saini, D.S. (1995): Cases on labour law: minimum conditions of employment, Oxford, New Delhi.

MASTER IN HUMAN RESOURCE MANAGEMENT

PART – II

(Annual Scheme)

- Paper 1 Management Concepts and Organisational Behaviour
- Paper 2 Organisation Development
- Paper 3 Business Research Methods
- Paper 4 Human Resource Information System
- Paper 5 Contemporary Issues in H.R.M.
- Paper 6 Project Report & Viva-Voce

PAPER-I:

MANAGEMENT CONCEPTS AND ORGANISATIONAL

BEHAVIOUR

Duration 3 hrs.

Max. Marks: 100

Unit -1

Concept, Nature, Scope and Functions of Management. Planning: Process, Objectives and types of Plans, Strategic Planning. Decisions making: elements, process and techniques. Organization structure: determinants, forms, span of management and determinants. Authority and power,

Unit-II

Communication: meaning and types, communication channels, barriers and breakdown in communication, effective communication. Control: process, requisites and techniques.

Unit-III

Organizational behavior: meaning, basic assumptions, significance, scope and Limitations. Motivation: Nature significance and theories.

Unit-IV

Leadership: functions of leader, approaches and leadership styles, Interpersonal relations and group dynamics.

Unit-V

Organisational conflicts, corporate culture and corporate ethics. Organisational health.

Books Recommended:

- 1. Cooper, Cary L (2002): Fundamentals of Organizational Behaviour, Sage Publication, New Delhi.
- 2. Greenberg, J. & Baron, Robert A. (2003): Behaviour in Organizations, Prentice-Hall India, New Delhi.
- 3. Hellreigel, D., Slocum Jr, J.W. & Woodman, R.W. (2003): Organizational Behaviour, Thomson Learning Inc. South Western College Publishing.
- 4. Pareek, U. (2004): Understanding Organizational Behaviour, Oxford University Press, New Delhi.
- 5. Sekaranm U. (1996): Organizational Behaviour : Text and Cases,

Tata Mc-Graw-Hill Publishing Company Ltd. New Delhi.

6. Tyson, S & Jackson, T. (2003): The Essence of Organizational Behaviour, Prentice - Hall, India, New Delhi.

PAPER-II:

ORGANISATION DEVELOPMENT

Duration 3 hrs.

Max. Marks: 100

Unit-I

Organization Development: introduction, history, nature, characteristics assumptions and values.

Unit-II

Components: meaning, need and importance, nature, overview, diagnostic, action and process of OD, organizational interventions.

Unit-III

OD Interventions: Planned intervention: conflict and conflict resolution. Laboratory method, team development, intergroup building, personnel, interpersonal and group process interventions, comprehensive intervention: survey feedback, Likert's System and Grid, OD contingency model.

Unit-IV

Managing change: concept, process and key roles of organizational change. Managing resistance to change and effective implementation of change.

Unit-V

Role approaches and skills of manager as agent of change. Training for trainers, steps leading to successful OD programme and organizational effectiveness. Possible reasons of failure.

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Books Recommended:

- 1. French, W.L. Bell, Jr., C.H and Zawacki, R.A. (1992): Organisation Development, Universal Book stall: New Delhi.
- 2. Huse, E.F. and Cummings, T.G. (1985): Organization Development and Change, West Publishing Co.: Minnesota.
- 3. Cummings, T.G. and Worley, C.G. (2001): Organization
 Development and Change, USA: South Western College Publishing
 Beer, M. and Nitin, N. (2000): Breaking the Code of Change, USA:
 Harvard Business School Press.
- 4. Pettigrew. A. and Whipp, R. (2001): Change Management for Competitive Success, New Delhi: Infinity Books.
- 5. Schein, E. H. and Beckard, R (1999): Addison Wesley series on Organization development, USA: Addison Wesley Publishing Co.

PAPER-III:

BUSINESS RESEARCH METHODS

Duration 3 hrs.

Max. Marks: 100

Unit-I

Meaning and objectives of Research, Need and Importance of Research in Business. Types of Research, Problems in Social Science Research. Identification of Research Problem.

Unit-II

Framing of Hypothesis. Research Design-Important concepts, Sampling Design-steps.

Collection of Data: Primary and Secondary Sources.

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July Unit -III

Questionnaire and Codes Schedule, Interviews and code, Observation. Scaling: Importance and Techniques Editing Coding, Classification and Tabulation.

Unit-IV

Hypothesis Testing: Pragmatic and Non-Pragmatic, Methods. Interpretation and Report writing. Layout of Research Report.

Unit-V

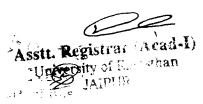
Use of Statistical Devices in Research. Interploation and Extrapolation. Analysis of Variance. Simple Regression and Correlation. Probability and Probability Distribution. Business Forecasting. Time Series. Decision Theory.

Books Recommended:

- 1. Richard I Levin amp; David S.Rubin, Statistics for Management, 7/e. Pearson Education, 2005.
- 2. Donald R. Cooper, Pamela S. Schindler, Business Research Methods, 8/e, Tata McGraw-Hill Co. Ltd., 2006.
- 3. Fuzzy Logic with Engg Applications, Timothy J.Ross, Wiley Publications, 2nd Ed[d]
- 4. Simulated Annealing: Theory and Applications (Mathematics and Its Applications, by P.J. van Laarhoven&

E.H. Aarts[e]

5. Genetic Algorithms in Search, Optimization, and Machine Learning by David E. Goldberg



PAPER-IV:

HUMAN-RESOURCE INFORMATION SYSTEM

Unit –I Duration 3 hrs.

Max. Marks: 100

Management Information System: An introduction, historical background, status of MIS in organization, framework for understanding MIS.

Unit-II

Information needs and economics: growing need for information date, information from data, information economics.

Unit-III

Systems view, role of MIS at various management levels structure of MIS, Information network and Essentials of MIS.

Unit-IV

Managing Human Resource Information System (HRIS): Organizing data, personnel audit and personnel research. Computer applications in HRM (uses and trends).

Unit-V

Uses of HRIS and HRD with special reference to performance appraisal, training need identification and career planning.

Books Recommended:

- 1. Michael J. Kavanagh: Human Resource Information Systems
- 2. James O'Brien Management Information Systems
- 3. Gary Dessler: Human Resource Management



PAPER-V:

CONTEMPORARY ISSUES IN H.R.M.

Unit-I

Duration 3 hrs.

Max. Marks: 100

An Introduction to globalization: meaning globalization and its implications for HRD. Globalization and work force diversity in different organizations (including MNCS).

Unit-II

Work Organizations in 21st century: changing world, changing attitude, feelings about jobs, organizations and people.

Unit-III

Career development and Stress: Management of stress-conflict and cooperation in organizations.

Unit-IV

Culture and technology. Creativity in organizations and organizational effectiveness.

Unit-V

Ethics in organizations: basic need and importance influence of power and politics. An overview about Indian ethos in HRM and relevance to present scenario.

Books Recommended:

- 1. Gomez-Meija, Luis R., D.B. Balkin and R.L. Cardy: Managing Human Resource, Prentice Hall, New Jersey, 1998
- 2. D'Cenzo, David A. and Stephan P. Robbins: Human Resource Management, John Wiley and Sons, New Delhi, 2001
- 3. Saiyadain, Mirza S.: Human Resource Management, Dhanpat Rai and Co. Pvt. Ltd., New Delhi, 1999.

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- 4. Chhabra T.N.: Human Resource Management, Dhanpat Rai and Co. Pvt. Ltd., New Delhi, 1999
- 5. Flippo, Edwin B.: Principles of Personnel Management, McGraw Hill, New York.
- 6. Dwivedi, R.S.: Managing Human Resources: Personnel Management in Indian Enterprises, Galgotia Publishing Company, New Delhi, 2000.
- 7. Silvera, D.N.: HRD: The Indian Experience, Delhi, New, India, 1991.

PAPER-VI:

PROJECT REPORT and VIVA-VOCE

Project Report – 50 Marks

Viva-Voce – 50 Marks



